

Introduction

Coastal Plains Integrated Health is seeking proposals from qualified internet service providers (ISPs) to provide high-speed dedicated internet access for our multiple locations. This RFP outlines the requirements and submission guidelines for interested vendors.

Project Overview

We require high-speed dedicated internet access at the following locations in Texas:

200 Marriott Drive, Portland, Texas 78374

620 E. Concho, Rockport, Texas 78382

2808 Industrial Loop, Beeville, Texas 78102

101 W. Potts, Falfurrias Texas 78355

409 E Gravis, San Diego Tx 78384

614 W. Front Street, Alice, Texas 78332

1621 East Corral, Kingsville, Texas 78363

201 Roots Ave., Taft, TX 78390

1010 S Commercial, Aransas Pass, Texas 78336

Scope of Work

The selected ISP will be responsible for:

- Providing high-speed dedicated internet access with specified download and upload speeds.
- Supplying dedicated IP addresses for each location.
- Meeting or exceeding the required speeds and service levels.
- Provide an SLA of five 9's or better.
- Provide 7x24x365 Support via phone.
 - Preferred support services will be US based

Required Speeds and Pricing

We request detailed proposals including the following speed tiers and associated costs:

100 Megabits per second (Mbps)**

- Download Speed
- Upload Speed
- Cost

300 Megabits per second (Mbps)**

- Download Speed
- Upload Speed
- Cost

500 Megabits per second (Mbps)**

- Download Speed
- Upload Speed
- Cost

1000 Megabits per second (Mbps)**

- Download Speed
- Upload Speed
- Cost

Please include a spreadsheet that breaks down the cost by location for each of the speeds stated above. Include any additional cost for installation if required.

Dedicated IP Addresses

Proposals must include the provision of dedicated IP addresses for each of the above locations. Include the cost in the spreadsheet for a total of four dedicated IP addresses for each site.

Eligibility Requirements

Qualified vendors must meet the following criteria:

- Licensed to operate in Texas.
- Demonstrated experience providing high-speed dedicated internet services.
- Financial stability and capability to support the services proposed.
- Compliance with all relevant Texas state regulations and guidelines.

Proposal Submission Guidelines

Proposals shall be submitted in an Excel spreadsheet along with supporting documentation in .pdf format.

Submission Deadline

Proposals must be submitted by Monday, September 30th at time: 4:00 P.M.

Submission Method

Proposals should be submitted via email to Leo Trejo ltrejo@coastalplainsctr.org and Theresa Guerra theresa@coastalplainsctr.org

Required Documents

Proposals should include the following:

- Cover Letter
- Executive Summary
- Detailed Proposal
- Speed and Cost Breakdown
- Dedicated IP Address Provision

- Service Level Agreement (SLA)
- Vendor Qualifications
- References from similar projects
- Financial Stability Documentation

Format Requirements

- Proposals should be formatted as follows:
- Font: Arial, 11-point
- Page Limits: Executive Summary (2 pages), Detailed Proposal (15 pages), Vendor Qualifications (5 pages)
- Include a table of contents

Evaluation Criteria

Proposals will be evaluated based on the following criteria:

- Compliance with RFP requirements
- Quality and reliability of service
- Cost-effectiveness
- Vendor experience and qualifications
- Customer references
- SLA terms

Contract Terms

The contract will be for an initial period of three years with an option for renewal. Payment terms will be monthly.

Contact Information

For questions or further information, please contact:

Theresa Guerra
theresa@coastalplainsctr.org
Director of Authority Functions
361-777-3991

Questions must be submitted by September 23rd at 4:00. PM. Responses will be provided to all vendors by September 26th at 4:00 P.M.

Appendices

Include the following appendices for additional information:

- Appendix A: Sample Contract Terms and Conditions