



Coastal Plains
Integrated Health

***** ATTENTION CONSUMERS *****

If you have a question, concern or complaint about your rights or the Center's services, please contact:

Amy Stratton
Rights Protection Officer
(361) 777-3991 or toll free 1-888-819-5312
200 Marriott Drive
Portland, Texas 78374
rightsoffice@coastalplainsctr.org

Other Rights Protection Contacts:

- Health and Human Services Commission (HHSC)- Consumer Rights and Services-Intellectual Disabilities
1-800-458-9858
- Health and Human Services Commission (HHSC)- Mental Health Rights:
1-800-252-8154
or
 - Disability Rights Texas: 1-800-880-8401
(voice/ TDD)

Hearing Impaired Assistance:

To obtain interpreter services for any of these entities, call:

**Relay Texas at 711 (text telephone, TTY)
or at (800) 735-2989**

If you feel you have been abused, neglect or exploited by Coastal Plains Integrated Health staff

Or if you know of a child, elderly or disabled person being abused by someone (staff, family or friend), call:

**Texas Department of Family and Protective Services (TDFPS)
1-800-647-7418 or 1-800-252-5400**

NOTE: By law, Coastal Plains staff must report all suspected cases of abuse, neglect or exploitation of a child, client, person with a disability or elderly person.