

WHAT IS A FAIR HEARING, AND HOW DO I GET ONE?



A fair hearing is a request to change a decision to change or deny services.

Coastal Plains Integrated Health will notify the child or adolescent, and Legally Authorized Representative (LAR), of the right to a fair hearing. The conditions under which the individual or LAR may request a Fair Hearing include, but are not limited to:

1. An individual is denied participation in the YES Waiver, unless the reason for the denial is the program participation limit;
2. An individual is denied continued participation in the YES Waiver; or
3. YES Waiver services for an individual are denied, reduced, suspended, or terminated.

To request a fair hearing, please call or write:
The Office of Consumer Services and Rights
Protection at:

**Texas Department of State Health Services
Office of Consumer Services and Rights
Protection
Mail Code 2019
P.O. Box 12668
Austin, TX 78711-2668**



WHO DO I CONTACT ABOUT RECEIVING SERVICES?

As the Local Mental Health Authority for Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Live Oak and San Patricio counties, Coastal Plains Integrated Health is responsible for assessing service needs.

To obtain more information or to get registered on the YES Waiver Inquiry List for Coastal Plains Integrated Health, please call
1 (800) 831-6467.

HOW LONG WILL I HAVE TO WAIT TO SEE IF I AM ELIGIBLE?

The amount of time you may have to wait to see if you are eligible will depend on whether there is a YES Waiver spot currently available and the date you were registered on the Inquiry List.

WILL THERE BE A WAIT LIST?

When a spot is available, Coastal Plains Integrated Health will contact you by phone and in writing notifying you of an available spot and to schedule an appointment to begin the eligibility determination process.

You may continue to receive other services that you qualify for through Coastal Plains Integrated Health while on the YES Waiver Inquiry List.

For more information contact

Imelda Barrera, Program Director
361-777-3991

Coastal Plains Integrated Health
<http://www.coastalplainsctr.org>
CPIH Main number
Toll Free 1(888) 819-5312
YES Inquiry Line: 1(800) 831-6467



Youth Empowerment Services (YES) Waiver



Youth and Family Services



WHAT IS THE YES WAIVER?



The YES (Youth Empowerment Services) Waiver is a 1915(c) Medicaid Home and Community-Based Services Waiver that allows for more flexibility in the funding of intensive community-based services to assist children and adolescents with severe emotional disturbances to live in the community with their families. Waiver services are delivered through the utilization of a strength based process called Wraparound.

Waiver services are provided in combination with services available through the Medicaid State Plan, other federal, state, and local programs the individual may qualify for, and the natural supports that families and communities provide.

WHAT IS THE WRAPAROUND PROCESS?



Wraparound is a process by which the needs and strengths of a child and family are identified and used to drive the child's treatment plan. The intent is to ensure services are family-centered and family-driven. The overall goal is to establish a plan for a successful life for both the child and family.

The wraparound process involves a group of people that are involved in the family's life working together to achieve a goal. This goal will be the family's vision of how they would like for things to look in the future.



GOALS:

1. Reducing out-of-home placements and inpatient psychiatric treatment by all child-serving agencies;
2. Providing a more complete continuum of community-based services and supports;
3. Ensuring families have access to family partners and other flexible non-traditional support services as identified in a family-centered planning process;
4. Preventing entry into the foster care system and relinquishment of parental custody; and improving the clinical and functional outcomes of children and adolescents.

Services Include:

- Adaptive Aids & Supports
- Community Living Supports
- Minor Home Modifications
- Non-Medical Transportation
- Paraprofessional Services
- Professional Services
- *Respite*
- Transitional Services
- Family Supports
- Supportive Family Based Alternatives



ALL YES Waiver participants will also receive benefits to access Medicaid State Plan Services that are medically necessary.

WHO IS ELIGIBLE FOR YES WAIVER SERVICES?

The Local Mental Health Authority in your service area will assess for eligibility. For contact information see: "Who Do I Contact About Receiving Services?"

To participate in the YES Waiver, the child or adolescent must meet the following criteria.

Demographic Criteria:



The child must:

- Be Between 3 years and 19 years of age (19 year olds do not qualify for this program)
- Reside in Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Live Oak or San Patricio
- Reside in a non-institutional setting with the child's or adolescent's Legally Authorized Representative; or in the child's or adolescent's own home or apartment, if legally emancipated.

Clinical Criteria:

Have serious functional impairment or acute psychiatric symptoms as indicated by:

- *Risk of Harm
- *Family Resources
- *School Behavior
- *Current Diagnosis
- *Disruptive or Aggressive Behavior, and
- *There is a reasonable



Financial Criteria:

A child or adolescent must be eligible for Medicaid.

- If you are a current Medicaid recipient, you may already meet financial requirements for the YES Waiver or additional information may be required.
- If you are not a current Medicaid recipient, you may qualify to receive Medicaid through the YES Waiver (Special Waiver Income Group).
- Financial eligibility is based on eligibility for Medicaid services